Subprocessors of Wikando GmbH

The data processor commissions the following companies as subprocessors:

Amazon Web Services Germany GmbH

Krausenstr. 38, 10117 Berlin, Germandy

Object of processing: Hosting, storage, and monitoring of the SaaS application FundraisingBox.

Data processed or stored:

billing data
membership
contributions
address data
surname
age
user identification
salutation
username
address
usage data
display name
password
bank details
Paypal-payerID
profile picture
user IDs
profile data
username
project data
user profiles
protocol data
images
registration date
file attachments
donation receipts
file transfer
donation details
date and time of the query
language
documents
master data
email address
phone number
error codes
text input
activation date
title
date of birth
transaction details
gender
turnover
history
VAT ID no.
ID number
association name
inquiry content
association profile
content data
association membership
IP address
contract billing data
card expiration date
contract data
communication
first name
communication data
payment data
contact details
terms of payment
account details
time
credit card holder
time zone
performance and utilization
metrics
access status / HTTP status
log data
access times
metadata

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: Germany

For more information about data protection, click here:

https://aws.amazon.com/de/compliance/
https://aws.amazon.com/de/security
ttps://aws.amazon.com/de/compliance/gdpr-center/

Asana Germany GmbH

Neuturmstr. 5, 80331 Munich, Germany

Object of processing: Project management, product management, and work management.

Data processed or stored:

User IDs

Email address

Protocol data

Transaction IDs

Transaction details

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: Germany and the European Economic Area

For more information about data protection, click here:

https://asana.com/de/terms#terms-of-service
https://asana.com/de/security-standard

elasticsearch B.V.

Keizersgracht 281, 1016 ED Amsterdam, Netherlands

Object of processing: Storage and processing of log data, automated detection of errors and anomalies.

Data processed or stored: All data that is also stored on Amazon AWS.

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: Germany and the European Economic Area

For more information about data protection, click here:
https://www.elastic.co/de/security-and-compliance/

Fivetran Inc.

1221 Broadway Street, Suite 2400 Oakland, CA 94612, USA

Object of processing: Fivetran is an automated data integration platform that enables us to transfer data from a variety of sources into our data platform. It also supports compliance with data protection standards by ensuring that all data is processed in a compliant and consistent manner.

Data processed or stored: All data that is also stored on Amazon AWS.

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: Germany and the European Economic Area

For more information about data protection, click here:
https://www.fivetran.com/de/legal#privacy-policy

Freshworks GmbH

Neue Grünstr. 17, 10179 Berlin, Germany

Object of processing: Ticket creation and processing, key accounting

Data processed or stored: All data you provide to us during ticket creation and processing.

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: Germany and the European Economic Area

For more information about data protection, click here:

https://www.freshworks.com/gdpr/
https://www.freshworks.com/security/

Google Ireland Limited

Gordon House, Barrow Street, Dublin 4, Ireland

Object of processing: Use as a document management system

Data processed or stored: All data you provide to us during processing.

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: European Economic Area

For more information about data protection, click here:

https://cloud.google.com/privacy/gdpr
https://support.google.com/googlecloud/Datenschutz
https://support.google.com/googlecloud/sicherheit
https://support.google.com/compliance

Heyflow GmbH

Jungfernstieg 49, 20354 Hamburg, Germany

Object of processing: Heyflow is a tool for creating interactive funnels that makes it possible to design user-friendly and appealing forms and processes. With Heyflow, user interactions can be better controlled and analysed, resulting in an improved user experience and more effective data processing.

Data processed or stored:

Address data
Bank details
User IDs
Account data
Master data

Nature of processing: Processing includes the collection, storage and analysis of user data in accordance with the customer's instructions and the purposes specified in the agreement.

Duration of processing: The duration of the processing is limited to the time necessary to fulfil the obligations arising from the main contract, unless there is a legal obligation to store the data for longer.

Storage location of the data: Germany and the European Economic Area

For more information about data protection, click here:
https://heyflow.com/de/datenschutz

Joincube, Inc. (Beamer)

3500 South Dupont Highway, Dover, DE 19901, USA

Object of processing: Provision of in-app product news/news feed, notifications (Notification Centre) and associated interaction analysis within the FundraisingBox application.

Data processed or stored:

User ID
Name
Email address
Organisation ID
Organisation name
Plan/subscription
Language
Role (e.g. admin/user)
User creation date
Organisation creation date
Features used/usage events
IP address

Nature of processing: Display of product updates/notifications and evaluation of interactions with this content.

Duration of processing: Limited to the duration of the contractual service provision, unless there is a legal obligation to the contrary.

Storage location of the data: European Economic Area. Beamer operates its services on the Google Cloud Platform.

For more information about data protection, click here:

https://www.getbeamer.com/privacy-policy getbeamer.com
https://www.getbeamer.com/blog/how-beamer-is-complying-with-gdpr getbeamer.com
https://www.getbeamer.com/security getbeamer.com

Kestra Technologies SAS

5 Rue de la Terrasse, 75017 Paris, France

Object of processing: Kestra is a platform for orchestrating data processing processes (data workflows) that is operated in the cloud. It is used to automate and control complex data flows, including those in which personal data is processed. The platform processes personal data only temporarily as part of the respective workflow execution, without storing it permanently.

Data processed or stored: All data which is also stored on Amazon AWS. There is no persistent storage of personal data in Kestra; processing takes place only temporarily as part of the workflow execution.

Nature of processing: The processing consists of all data processing activities carried out in accordance with the instructions of the customer and which are necessary for the provision of the services to the customer and for the purposes set out in the agreement.

Duration of processing: The duration of the processing is limited to the duration necessary for the fulfilment of the obligations arising from the main contract, unless there is a legal obligation.

Storage location of the data: Belgium

For more information about data protection, click here:
https://kestra.io/legal/privacy-policy

Make.com LLC by Celonis Inc.

123 Main Street, San Francisco, CA, 94105 USA

Object of processing: Make.com is an automation platform that makes it possible to connect different apps and services and automate workflows efficiently. With Make.com, data from different sources can be integrated and synchronised to improve the efficiency and accuracy of processes. This leads to optimised data processing and helps to improve the functioning of the FundraisingBox.

Data processed or stored:

Address data
Bank details
Bank details
User IDs
Account data
Master data

Nature of processing: Processing includes all data processing activities carried out in accordance with the Client's instructions and which are necessary for the provision of the Services to the Client and the purposes set out in the Agreement.

Duration of processing: The duration of processing is limited to the time required to fulfil the obligations arising from the main contract, unless there is a legal obligation to store the data for longer.

Storage location of the data: European Economic Area and Switzerland

For more information about data protection, click here:

https://www.make.com/en/security
https://www.make.com/en/privacy-notice

Mixpanel, Inc.

405 Howard St, San Francisco, CA 94105, USA

Object of processing: Provision of product and usage analyses within the FundraisingBox application, as well as associated interaction evaluations.

Data processed or stored: Only data from FundraisingBox users (customer organisations and their employees) is processed. Donor data is not affected.

User ID
Name
Email address
Organisation ID
Organisation name
Plan/subscription
Language
Role (e.g. admin/user)
User creation date
Organisation creation date
Features used/usage events
IP address

Nature of processing: Recording and evaluation of usage events and presentation of aggregated analyses (e.g. funnels, retention, segments/cohorts).

Duration of processing: Limited to the duration of the contractual service provision, unless there is a legal obligation to the contrary.

Storage location of the data: European Economic Area

For more information about data protection, click here:

https://mixpanel.com/legal/privacy-policy
https://mixpanel.com/legal/security-overview/

Snowflake Computing Netherlands BV

FOZ Building, Gustav Mahlerlaan 300-314, 1082 ME Amsterdam, Netherlands

Object of processing: Snowflake is a cloud-based data platform that helps us to store data in a high-performance, secure and scalable way and to process it with the aim of improving its analysability and evaluability. This enables us to link data from different sources in order to gain valuable insights for the further development of the FundraisingBox and to increase data availability within the FundraisingBox.

Data processed or stored: All data that is also stored on Amazon AWS.

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: Germany and the European Economic Area

For more information about data protection, click here:
https://www.snowflake.com/snowflake-datenschutzhinweis/?lang=de

Userflow, Inc.

548 Market St PMB 69598, San Francisco, CA 94104-5401, USA

Object of processing: Provision of guidance and feedback within FundraisingBox, including in-app guides (e.g. tours, tooltips, checklists) and in-app feedback (e.g. surveys) and associated interaction analyses.

Data processed or stored:

User ID
Name
Email address
Organisation ID
Organisation name
Plan/subscription
Language
Role (e.g. admin/user)
User creation date
Organisation creation date
Features used/usage events
IP address

Nature of processing: Recording and evaluation of usage events, as well as display of guidance elements in the application; implementation and evaluation of in-app surveys.

Duration of processing: Limited to the duration of the contractual service provision, unless there is a legal obligation to the contrary.

Storage location of the data: USA. Userflow operates its services on the Google Cloud Platform.

For more information about data protection, click here:

https://www.userflow.com/policies/privacy
https://www.userflow.com/policies/privacy-regulations
https://www.userflow.com/policies/security

windata GmbH

Weißgerberweg 11, 88239 Wangen im Allgaeu, Germany

Object of processing: Financial services for executing transactions and retrieving account balances.

Data processed or stored:

Address data

Bank details

User IDs

Account details

Master data

Payment data

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: Germany

For more information about data protection, click here:

https://get.cisbox.com/hubfs/Windata%20GmbH/PDF-Dateien/Legal/TOMs2025.pdf
https://get.cisbox.com/hubfs/Windata%20GmbH/PDF-Dateien/Legal/Datenschutzerkl%C3%A4rung.pdf