

Subprocessors of Wikando GmbH

The data processor commissions the following companies as subprocessors:

Amazon Web Services Germany GmbH

Krausenstr. 38, 10117 Berlin, Germany

Object of processing: Hosting, storage, and monitoring of the SaaS application FundraisingBox.

Data processed or stored:

billing data	donation details	communication
membership	date and time of the query	first name
contributions	language	communication data
address data	documents	payment data
surname	master data	contact details
age	email address	terms of payment
user identification	phone number	account details
salutation	error codes	time
username	text input	credit card holder
address	activation date	time zone
usage data	title	performance and utilization
display name	date of birth	metrics
password	transaction details	access status / HTTP status
bank details	gender	log data
Paypal-payerID	turnover	access times
profile picture	history	metadata
user IDs	VAT ID no.	
profile data	ID number	
username	association name	
project data	inquiry content	
user profiles	association profile	
protocol data	content data	
images	association membership	
registration date	IP address	
file attachments	contract billing data	
donation receipts	card expiration date	
file transfer	contract data	

Nature of processing: Processing consists of all data processing activities carried out by the controllers' instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: Germany

For more information about data protection, click here:

<https://aws.amazon.com/de/compliance/>

<https://aws.amazon.com/de/security>

<https://aws.amazon.com/de/compliance/gdpr-center/>

Asana Germany GmbH

Neuturmstr. 5, 80331 Munich, Germany

Object of processing: Project management, product management, and work management.

Data processed or stored:

User IDs

Email address

Protocol data

Transaction IDs

Transaction details

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: Germany and the European Economic Area

For more information about data protection, click here:

<https://asana.com/de/terms#terms-of-service>

<https://asana.com/de/security-standard>

elasticsearch B.V.

Keizersgracht 281, 1016 ED Amsterdam, Netherlands

Object of processing: Storage and processing of log data, automated detection of errors and anomalies.

Data processed or stored: All data that is also stored on Amazon AWS.

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: Germany and the European Economic Area

For more information about data protection, click here:

<https://www.elastic.co/de/security-and-compliance/>

Fivetran Inc.

1221 Broadway Street, Suite 2400 Oakland, CA 94612, USA

Object of processing: Fivetran is an automated data integration platform that enables us to transfer data from a variety of sources into our data platform. It also supports compliance with data protection standards by ensuring that all data is processed in a compliant and consistent manner.

Data processed or stored: All data that is also stored on Amazon AWS.

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: Germany and the European Economic Area

For more information about data protection, click here:

<https://www.fivetran.com/de/legal#privacy-policy>

Freshworks GmbH

Neue Grünstr. 17, 10179 Berlin, Germany

Object of processing: Ticket creation and processing, key accounting

Data processed or stored: All data you provide to us during ticket creation and processing.

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: Germany and the European Economic Area

For more information about data protection, click here:

<https://www.freshworks.com/gdpr/>

<https://www.freshworks.com/security/>

Google Ireland Limited

Gordon House, Barrow Street, Dublin 4, Ireland

Object of processing: Use as a document management system

Data processed or stored: All data you provide to us during processing.

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: European Economic Area

For more information about data protection, click here:

<https://cloud.google.com/privacy/gdpr>
<https://support.google.com/googlecloud/Datenschutz>
<https://support.google.com/googlecloud/sicherheit>
<https://support.google.com/compliance>

Heyflow GmbH

Jungfernstieg 49, 20354 Hamburg, Germany

Object of processing: Heyflow is a tool for creating interactive funnels that makes it possible to design user-friendly and appealing forms and processes. With Heyflow, user interactions can be better controlled and analysed, resulting in an improved user experience and more effective data processing.

Data processed or stored:

Address data

Bank details

User IDs

Account data

Master data

Nature of processing: Processing includes the collection, storage and analysis of user data in accordance with the customer's instructions and the purposes specified in the agreement.

Duration of processing: The duration of the processing is limited to the time necessary to fulfil the obligations arising from the main contract, unless there is a legal obligation to store the data for longer.

Storage location of the data: Germany and the European Economic Area

For more information about data protection, click here:

<https://heyflow.com/de/datenschutz>

Joincube, Inc. (Beamer)

3500 South Dupont Highway, Dover, DE 19901, USA

Object of processing: Provision of in-app product news/news feed, notifications (Notification Centre) and associated interaction analysis within the FundraisingBox application.

Data processed or stored:

User ID
Name
Email address
Organisation ID
Organisation name
Plan/subscription
Language
Role (e.g. admin/user)
User creation date
Organisation creation date
Features used/usage events
IP address

Nature of processing: Display of product updates/notifications and evaluation of interactions with this content.

Duration of processing: Limited to the duration of the contractual service provision, unless there is a legal obligation to the contrary.

Storage location of the data: European Economic Area. Beamer operates its services on the Google Cloud Platform.

For more information about data protection, click here:

<https://www.getbeamer.com/privacy-policy> getbeamer.com
<https://www.getbeamer.com/blog/how-beamer-is-complying-with-gdpr> getbeamer.com
<https://www.getbeamer.com/security> getbeamer.com

Kestra Technologies SAS

5 Rue de la Terrasse, 75017 Paris, France

Object of processing: Kestra is a platform for orchestrating data processing processes (data workflows) that is operated in the cloud. It is used to automate and control complex data flows, including those in which personal data is processed. The platform processes personal data only temporarily as part of the respective workflow execution, without storing it permanently.

Data processed or stored: All data which is also stored on Amazon AWS. There is no persistent storage of personal data in Kestra; processing takes place only temporarily as part of the workflow execution.

Nature of processing: The processing consists of all data processing activities carried out in accordance with the instructions of the customer and which are necessary for the provision of the services to the customer and for the purposes set out in the agreement.

Duration of processing: The duration of the processing is limited to the duration necessary for the fulfilment of the obligations arising from the main contract, unless there is a legal obligation.

Storage location of the data: Belgium

For more information about data protection, click here:

<https://kestra.io/legal/privacy-policy>

Make.com LLC by Celonis Inc.

123 Main Street, San Francisco, CA, 94105 USA

Object of processing: Make.com is an automation platform that makes it possible to connect different apps and services and automate workflows efficiently. With Make.com, data from different sources can be integrated and synchronised to improve the efficiency and accuracy of processes. This leads to optimised data processing and helps to improve the functioning of the FundraisingBox.

Data processed or stored:

Address data

Bank details

Bank details

User IDs

Account data

Master data

Nature of processing: Processing includes all data processing activities carried out in accordance with the Client's instructions and which are necessary for the provision of the Services to the Client and the purposes set out in the Agreement.

Duration of processing: The duration of processing is limited to the time required to fulfil the obligations arising from the main contract, unless there is a legal obligation to store the data for longer.

Storage location of the data: European Economic Area and Switzerland

For more information about data protection, click here:

<https://www.make.com/en/security>

<https://www.make.com/en/privacy-notice>

MaxMind, Inc.

51 Pleasant Street # 1020, Malden MA 02148, USA

Object of processing: MaxMind is a tool to supplement IP addresses with additional information such as continent, country, and provider.

Data processed or stored: Only the IP address of users with a login to the FundraisingBox.

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: USA

For more information about data protection, click here:

<https://www.maxmind.com/en/privacy-policy>

Mixpanel, Inc.

405 Howard St, San Francisco, CA 94105, USA

Object of processing: Provision of product and usage analyses within the FundraisingBox application, as well as associated interaction evaluations.

Data processed or stored: Only data from FundraisingBox users (customer organisations and their employees) is processed. Donor data is not affected.

User ID
Name
Email address
Organisation ID
Organisation name
Plan/subscription
Language
Role (e.g. admin/user)
User creation date
Organisation creation date
Features used/usage events
IP address

Nature of processing: Recording and evaluation of usage events and presentation of aggregated analyses (e.g. funnels, retention, segments/cohorts).

Duration of processing: Limited to the duration of the contractual service provision, unless there is a legal obligation to the contrary.

Storage location of the data: European Economic Area

For more information about data protection, click here:

<https://mixpanel.com/legal/privacy-policy>
<https://mixpanel.com/legal/security-overview/>

Snowflake Computing Netherlands BV

FOZ Building, Gustav Mahlerlaan 300-314, 1082 ME Amsterdam, Netherlands

Object of processing: Snowflake is a cloud-based data platform that helps us to store data in a high-performance, secure and scalable way and to process it with the aim of improving its analysability and evaluability. This enables us to link data from different sources in order to gain valuable insights for the further development of the FundraisingBox and to increase data availability within the FundraisingBox.

Data processed or stored: All data that is also stored on Amazon AWS.

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: Germany and the European Economic Area

For more information about data protection, click here:

<https://www.snowflake.com/snowflake-datenschutzhinweis/?lang=de>

Userflow, Inc.

548 Market St PMB 69598, San Francisco, CA 94104-5401, USA

Object of processing: Provision of guidance and feedback within FundraisingBox, including in-app guides (e.g. tours, tooltips, checklists) and in-app feedback (e.g. surveys) and associated interaction analyses.

Data processed or stored:

User ID
Name
Email address
Organisation ID
Organisation name
Plan/subscription
Language
Role (e.g. admin/user)
User creation date
Organisation creation date
Features used/usage events
IP address

Nature of processing: Recording and evaluation of usage events, as well as display of guidance elements in the application; implementation and evaluation of in-app surveys.

Duration of processing: Limited to the duration of the contractual service provision, unless there is a legal obligation to the contrary.

Storage location of the data: USA. Userflow operates its services on the Google Cloud Platform.

For more information about data protection, click here:

<https://www.userflow.com/policies/privacy>
<https://www.userflow.com/policies/privacy-regulations>
<https://www.userflow.com/policies/security>

windata GmbH

Weißgerberweg 11, 88239 Wangen im Allgäu, Germany

Object of processing: Financial services for executing transactions and retrieving account balances.

Data processed or stored:

Address data

Bank details

User IDs

Account details

Master data

Payment data

Nature of processing: Processing consists of all data processing activities carried out by the controllers instructions, which are necessary to provide the services to the controller and for the purposes set out in the standard contractual clauses.

Duration of processing: The duration of processing is limited to the period necessary to fulfill the obligations arising from the main contract unless there is a legal obligation.

Storage location of the data: Germany

For more information about data protection, click here:

<https://get.cisbox.com/hubfs/Windata%20GmbH/PDF-Dateien/Legal/TOMs2025.pdf>

<https://get.cisbox.com/hubfs/Windata%20GmbH/PDF-Dateien/Legal/Datenschutzerkl%C3%A4rung.pdf>